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Tuesday 18th June 2024

Swim Stars Kent Limited

Company Number 14673108

VAT Number 436 8614 72

HOLLIES COUNTRYSIDE CLUB

Dear Parents

DATES FOR YOUR DIARIES

This term will finish on
Autumn term begins on
Half terms week will be
End of Autumn term will be

Tuesday 16th July 2024
Tuesday 3rd September 2024
Tuesday 22nd and 29th October 2024 (Please note- No swimming for 2 weeks)
Tuesday 10th December 2024

PRICE INFORMATION

The new term will be a 13-week course. You will receive a follow on email with an invoice for the Autumn Term payment. **Remember to use the new invoice number and your child's name when making a reference on the bank transfers to Sort Code 09-01-29 Account Number 80363910**

ACCOUNT DETAILS

Please pay for your child swimming lessons using the following account details. Sort Code 09-01-29 Account Number 80363910. You will need to reference the payment using your child's name followed by the invoice number, for example GeorgeSmith3379, where surnames are longer, maybe an initial and then the surname. The invoice number is the most important part as that allows us to match up your payment to your invoice. You can pay by cash in an envelope with your child's name written clearly on the outside and placed in the metal drop box at the pool if this is easier for you. If you do pay cash in into the drop box please send a text message to one of the numbers above to confirm you have done this so we can confirm we have it as a receipt for you.

NOT RETURNING

It is very important that you let us know by email, info@swim-stars.co.uk if you are not continuing your child's lessons next term otherwise you will be sent out an invoice to pay for the next term. We also need to know what places we have available to be offered to those on the waiting list, please don't assume that we know.

BADGES AND CERTIFICATES

Please make sure you have put £4 cash in an envelope with your child's name written clearly on as you would like it to appear on the certificate, also include the pool and day/time they swim and post it in the metal drop box in reception at the Hollies.

SUMMER INTENSIVE SWIMMING WEEKS

Over the Summer holidays we will be running 3 Intensive swimming weeks where the children swim at the same time each morning. These will run from Monday 29th July – Friday 2nd August 2024 (week 1) Monday 5th August – Friday 9th August 2024 (week 2) Monday 12th August – Friday 16th August 2024 (week3) at Midfield Primary School in the mornings (8.30am-11am). Please note this is for children aged 3 years and upwards. Children swim in 30 minute slots. Please apply through the website if you are interested filling out the contact form stating your child's swimming ability and which time you would prefer. First come first served basis.

NO EATING

Please can you refrain from giving your children snacks on poolside and in the changing rooms until you have exited the building. We are still finding dropped wrappers and half eaten sandwiches, crisps, raisins etc, the area should be as hygienic as possible. Thank you for your cooperation.

BLUE OVERSHOES

Everyone who enters the swimming pool area and changing rooms must have blue overshoes already over their shoes or shoes removed. At the start of term please collect a pair of blue overshoes and keep them in your child's swimming bag for the term. Also children need to remove their outdoor shoes at the swimming pool entrance and not put them on again until they have exited the changing area. This includes parents and swimmers. Swimmers don't want to be getting changed in a muddy changing room so please take time to follow this rule. Also no eating in the changing area, please wait until you have left the building. Goggles and swimming hats are recommended but not essential.

VIEWING AREA

Please can parents make sure they are waiting for their children to swim in the main hall and not waiting in the reception area as the main corridor keeps getting blocked and becomes a health and safety issue. The Hollies have provided a seating area for the parents to sit and wait whilst their child's lesson is in progress.

DRIVING INTO HOLLIES

Please make sure you always drive slowly and visually in and out of the Hollies car park as there are always children present in the grounds. You must always park in the Hollies car park using the Acacia Way entrance from White Oak Gardens. Make sure children are as quiet as possible when outside the Hollies building as we are guests at the Hollies and don't want to disturb the surrounding residents.

Please send an email to the address at the top of this page if you need to change days/times, if you have a problem, or are finishing with Swim Stars, feedback is always useful. Alternatively if you have any problems or queries do not hesitate to ask by phone or in person at the pool using the contacts at the top of the page.

Lastly we'd like to take this opportunity to wish you all a lovely summer break

Happy swimming

Tom and Liz